

Enduro Engineering Terms & Conditions

Terms:

We Accept VISA, MasterCard, American Express, & Discover. We also ship COD (Dealers Only) dealer net 30, with approved credit.

Prices:

Prices are subject to change without notice. Please call (517) 393-2421 or Email info@enduroeng.com if you have questions. Dealers may only discount products up to 10% less than the published suggested retail. Any dealer who is found to discounting products beyond the allowed discount may be terminated as an Enduro Engineering dealer.

Shipping:

All orders are shipped UPS ground unless otherwise specified. Dealer and retail orders over \$300.00 receive free ground shipping in the contiguous 48 states, **except for our suspension service**. Orders to Alaska & Hawaii that are over \$300.00 will receive discounted shipping.

Backorders:

Backorders are kept and filled as soon as possible. Prior to a backorder release, each customer will be contacted for order verification. All backorders in the contiguous 48 states are shipped free freight. E3 Exhaust Products and Seat Products are exempt from free backorder shipping. If you need to cancel a backorder please call or email.

Returns:

We hope that you are satisfied with your purchase. In the event of a return, please call to be issued a return authorization number. No returns will be accepted without a return authorization number. Opened merchandise may be subject to a 15% restocking fee. This will be determined when you call to receive a return authorization number. No returns accepted after 60 days.

Warranty & Disclaimer:

All parts manufactured, designed or sold by Enduro Engineering, Inc. (EEI) are to be installed by a licensed motorcycle dealer or a licensed motorcycle technician. Motorcycles can be dangerous. Serious injury, death and property damage can result from the use of motorcycles. This risk is increased by improper installation or misuse of aftermarket parts. EEI's customers must exercise good judgment in the use, control, alteration, part selection and installation, and maintenance of their motorcycles. In the event of a possible defect in material or design, or any other defect in a part manufactured, designed or sold by EEI, the responsibility of EEI is limited to either a refund of the purchase price or the replacement of the part if EEI determines the part to be defective, and subject to EEI's inspection of the part within thirty (30) days from the date of purchase. (Note: any attempted repairs or modifications made to EEI products will void this limited warranty). EEI, under no circumstances will be responsible for incidental and/or consequential damages, property damage, personal injury damage, or damage, injury, cost or expense of any kind or nature whatsoever. By purchasing an EEI product or a product sold by EEI, you (1) acknowledge the above disclaimer and agree to its terms; (2) agree that any claim brought against EEI arising from and/or pertaining to or otherwise related to a part manufactured, designed or sold by EEI must be brought in the Michigan State Courts located in the County of Ingham or in the Federal District Court for the Western District of Michigan and that Michigan law shall apply on all issues; and (3) any claim against EEI must be brought within one (1) year of purchase of the product. EEI makes no other warranty, express or implied, including without limitation any warranties of merchantability and fitness for a particular purpose.